



During a Remote Online Notarization* (RON) signing, one of the steps Signers take to verify their identity is to validate a government-issued photo identification (ID). Through an accredited third-party, the Signer will use their smartphone to auto-capture their ID, much like mobile check deposit software.

Types of Accepted Government-Issued Photo ID:

- Driver's License
- State ID
- Passport

Tips & Tricks:

- Ensure ID is laying on a flat surface
- Background should be a dark, solid color
- Good lighting, but no glare
- All four corners of the ID must be present in the camera frame
- If an error is shown when phone is horizontal, try rotating and holding the phone vertically to validate
- iPhone® users must use Safari to validate their ID
- Signers can use the same phone to validate multiple IDs if needed
- Signers can use a U.S.-based or internal cell phone number, however, this number must be able to receive text messages from a U.S.-based phone number
- Newer versions of state-issued IDs may have validation limitations

The third-party tool evaluates the following data points from the ID:





Pavaso Support

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